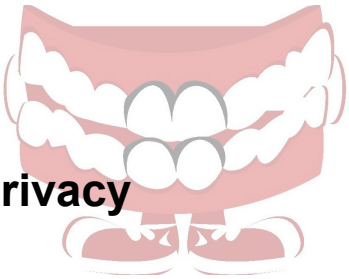


Privacy Policy, Terms of Use & HIPAA Notice of Privacy Practices

At Motor Mouth Therapy, we are committed to protecting the privacy and security of your personal information and your protected health information (PHI). This policy explains what information we collect, how we use it, and your rights.

Information We Collect

We may collect and store the following personal information:

- Names
- Addresses
- Phone numbers
- Email addresses
- Health and therapy-related information necessary to provide services

Why We Collect and Use Your Data

We use your information for:

- Appointment reminders and confirmations
- Scheduling and rescheduling
- Appointment cancellations
- Notifications of clinic closures or delays
- Requests to verify or update contact information
- Providing therapy services and coordinating care

How Long We Keep Your Data

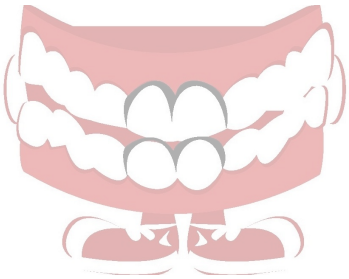
We retain your information only as long as necessary to fulfill the purposes outlined in this policy and as required by applicable laws.

HIPAA Notice of Privacy Practices

Our Responsibilities

Motor Mouth Therapy is required by law to:

- Maintain the privacy and security of your protected health information (PHI)
- Provide you with this notice of our legal duties and privacy practices
- Notify you if a breach occurs that may have compromised your information
- Follow the terms of this notice currently in effect



How We May Use and Disclose Your Information

We may use and share your PHI in the following ways:

For Treatment:
To provide, coordinate, or manage your healthcare and related services.

For Payment:
To bill and receive payment from insurance companies or other entities.

For Healthcare Operations:
To operate our business, improve services, and contact you when necessary.

As Required by Law:
We will share information if state or federal laws require it.

Uses Requiring Your Authorization

We will not use or share your PHI for purposes such as marketing or disclosures not described above without your written authorization. You may revoke your authorization at any time in writing.

Your HIPAA Rights

You have the right to:

- Access and obtain a copy of your health records
- Request corrections to your records
- Request confidential communications
- Request restrictions on how we use or share your information
- Receive a list of disclosures of your information
- File a complaint if you believe your privacy rights have been violated

File a HIPAA Complaint

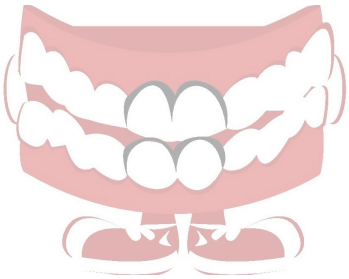
You may file a complaint with us or with the U.S. Department of Health & Human Services if you believe your rights have been violated.

We will not retaliate against you for filing a complaint.

Your General Privacy Rights

You also have the right to:

- Access your personal data
- Request corrections



- Withdraw consent
- Request deletion (subject to legal requirements)

Complaints & Contact

If you have questions or concerns, please contact us:

Email: info@motormouththerapyok.com

Information Collection and Usage

We collect personal information directly from you through our website, in person, or over the phone.

We do not share your information with third parties without your consent, except as required by law or outlined in this policy.

By using our services, you consent to the collection and use of your information as described.

Mobile Phone Information

- No mobile information will be shared with third parties for marketing purposes
- Text messaging opt-in data will not be shared
- Reply **STOP** to opt out or **HELP** for assistance
- Message and data rates may apply
- Message frequency may vary

Changes to This Policy

We may update this policy at any time. Updates will be posted with a revised effective date.

Contact Information

Motor Mouth Therapy
2310 N Hwy 66, Suite A
Catoosa, Oklahoma 74015
Phone: (918) 282-7201
Email: info@motormouththerapyok.com